

Electricity Facts Label (EFL)
Spark Energy, LLC
CenterPoint Energy Service Area
Sure Saver 12
ISSUE DATE: 08/30/2026

**Electricity
Price**

Average Monthly Use (Residential)	500 kWh	1000 kWh	2000 kWh
Average Price per Kilowatt-hour (¢ per kWh)	16.9¢	6.4¢	11.1¢

Average Monthly Use (Small Commercial)	1500 kWh	2500 kWh	3500 kWh
Non-Demand Meter Average Price per Kilowatt-hour (¢ per kWh)	8.5¢	11.0¢	12.1¢
Demand Meter Average Price per Kilowatt-hour (¢ per kWh)	9.8¢	11.9¢	13.0¢

The average price examples shown above include your Transmission and Distribution Utility (TDU) delivery costs, which will be passed through to you in accordance with the rates charged by your TDU. The average price per kWh examples are based on the specified monthly kWh consumption amounts using a 30% load factor, if applicable. The price disclosure is an estimate. This estimated average price per kWh disclosure is an example and is calculated using:

Energy Charge	10.89¢	¢ per kWh
Base Charge	\$0.00	\$ per bill month
Minimum Usage Fee	\$0.00	\$ per bill month if usage < 1000 kWh
TDU Delivery Charge	4.98110¢	¢ per kWh
TDU Delivery Charge	\$4.90	\$ per bill month

With this energy plan, if your monthly usage is greater than 1,000 kWh, then you will receive a \$100 monthly service fee credit.

If Small Commercial

TDU Delivery Charge Demand Meter	0.09300¢	¢ per kWh
TDU Delivery Charge Demand Meter	\$13.41	\$ per bill month
TDU Delivery Charge Non-Demand	3.92240¢	¢ per kWh
TDU Delivery Charge Non-Demand	\$4.96	\$ per bill month
TDU Demand Charges	\$9.93	\$ per kW/kVa

This average price disclosure does not include applicable federal, state and local taxes or any fees (including gross receipt tax reimbursement), other non-recurring amounts charged by Spark Energy, governmental entities, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. TDU Charges are estimated. Your actual price for electricity may vary according to your exact monthly usage and your TDU pass-through charges.

Some locations may be subject to a TDU Underground Facilities and Cost Recovery Charge authorized by your city that is not included in this average price disclosure. See your TDU's tariff for a list of cities and authorized charges.

**Other Key
Terms and
Questions**

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

**Disclosure
Chart**

Type of Product	Fixed
Contract Term	12 Months
Do I have a termination fee or any fees associated with terminating service?	\$100.00. Fee does not apply if Customer moves to another location and provides a forwarding address and, if required, reasonable evidence that the customer no longer occupies the location specified in the contract.

	Can my price change during contract period?	YES, but only for the very limited reasons described below.																								
	If my price can change, how will it change, and by how much?	The Price is subject to change during the Initial Term of this Agreement only if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas (“ERCOT”), or Texas Regional Entity (“TRE”) administrative fees charged to loads or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are beyond Spark Energy’s control.																								
	What other fees may I be charged?	Fees not included in price above: Insufficient funds: \$30; DNP Notice Fee: \$9.99; Disconnection Fee: \$50. Information on other non-recurring fees is available in the Terms of Service in the section labeled <i>‘Other Charges and Fees’</i> .																								
Disclosure Chart Continued	Is this a pre-pay or pay in advance product	NO																								
	Does the REP purchase excess distributed renewable generation?	NO																								
	Renewable Content	This product is 37.2% renewable.																								
	The statewide average for renewable content is	37.2%																								
<table> <tr> <td>Internet Address</td><td colspan="2">www.SparkEnergy.com</td></tr> <tr> <td>Email Address</td><td colspan="2">CustomerCare@SparkEnergy.com</td></tr> <tr> <td>Mailing Address</td><td colspan="2">12140 Wickchester Ln, Suite 100, Houston, TX 77079</td></tr> <tr> <td>Telephone Number</td><td colspan="2">1-877-547-7275</td></tr> <tr> <td>Fax Number</td><td colspan="2">1-877-374-8007</td></tr> <tr> <td>Hours of Operation</td><td colspan="2">Monday – Friday: 8:00 am – 7:00 pm CST Saturday: 9:00 am – 12:00 pm CST</td></tr> <tr> <td>PUCT Certificate Number</td><td colspan="2">10046</td></tr> <tr> <td>Version Number</td><td colspan="2">REFE_Sure Saver 12_CenterPoint Energy_06182026</td></tr> </table>			Internet Address	www.SparkEnergy.com		Email Address	CustomerCare@SparkEnergy.com		Mailing Address	12140 Wickchester Ln, Suite 100, Houston, TX 77079		Telephone Number	1-877-547-7275		Fax Number	1-877-374-8007		Hours of Operation	Monday – Friday: 8:00 am – 7:00 pm CST Saturday: 9:00 am – 12:00 pm CST		PUCT Certificate Number	10046		Version Number	REFE_Sure Saver 12_CenterPoint Energy_06182026	
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