

Electricity Facts Label (EFL)

SmartEnergy Holdings LLC (SmartEnergy)

SmartGreen 12

Centerpoint Service Territory

August 6th, 2026



Electricity Price	Average Monthly Use:		500kWh	1000kWh	2000kWh
	Average price per kWh		13.3 ¢	12.3 ¢	11.8 ¢
	The average prices above are an example based on average monthly kWh usages as indicated. Your actual price will vary based on your exact monthly usage and is calculated based on the prices defined above for each kWh usage threshold. This total average price disclosure for electric is an example that is calculated using:				
	SmartEnergy Fixed Charge			6.2000 ¢	per kWh
	SmartEnergy Base Charge			\$ 4.95	per billing cycle
	Centerpoint pass thru Delivery Charges:			\$ 4.90	per billing cycle
Other Key Terms and Questions	Centerpoint pass thru Delivery Charges:			5.1461 ¢	per kWh
	Average prices stated above do not include applicable state, local or other taxes, or reimbursed state miscellaneous gross receipts taxes, or the PUC Assessment all of which will be passed through the customer at cost.				
	The total bill credit that can be received during the contract term is \$200.00. A \$100 credit will reflect on the first bill after you contact SmartEnergy by phone or email to claim the rebate. The second \$100 credit will be applied after 6 months and the redemption form is received by SmartEnergy. If the credit produces a credit balance for your Total Amount Due on your bill, the credit balance will be applied to the next bill until the entire \$100 credit balance is consumed, provided that the customer does not forfeit the credit. Any bill credit will be forfeited by the customer if 1) there is a past due account balance at the time the credit is claimed, 2) the customer terminates the contract early, or 3) the customer changes to a different plan before a credit is applied. Bill credits cannot be exchanged for cash or value items. See Terms of Service statement for a full listing of fees, deposit policy, and other terms.				
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Disclosure Chart	Type of Product		Fixed Rate		
	Contract Term		12 monthly billing cycles		
	Do I have a termination fee or any fees associated with terminating service?		\$20 early termination fee per month remaining in the Initial Term at the time of termination.		
	Can my price change during contract period?		Yes		
	If my price can change, how will it change, and by how much?		The price may vary from the price in this EFL solely to reflect actual changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal state or local laws and or regulatory actions that impose new or modified fees or costs that are outside of our control. After the initial term, the customer is switched to a variable price default renewable product. Please see separate EFL.		
	What other fees may I be charged?		Late payment fee of 5% past due balance; \$40 insufficient funds; \$25 disconnection notice fee; \$20 reconnection process fee; \$25 for an out-of-cycle meter switch; non-recurring fees charged to SmartEnergy by the TDU and passed through to you, which may include switch fees, reread, off cycle, disconnection, reconnection, priority reconnection, weekend reconnection, and meter test. These fees are paid to the TDU and are uniform among all REPs.		
	Is this a pre-pay or pay in advance product?		No		
	Does SmartEnergy purchase excess distributed renewable generation?		No		
	Renewable Content		This product is 100% renewable		
	Statewide average for Renewable Content		The statewide average for renewable content is 35.2%.		
SmartEnergy Holding, LLC dba SmartEnergy 5302 Galveston Rd 87099 Houston 77287 texas.smartenergy.com customer.care@smartenergy.com 800-339-3970 Monday-Friday: 7am-6pm CST; Saturdays: 5am-5pm CST PUCT Certification Number #10253 EFL# 20260806_F_CPT_SG12-1MNTHBC_M2001					

TXFREFL260414
August 6th, 2026