

**Electricity Facts Label (EFL)**

SmartEnergy Holdings LLC (SmartEnergy)

SmartGreen 24

Centerpoint Service Territory

August 6th, 2026



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| Electricity Price                                                                                                                                                                                                                                                                              | Average Monthly Use:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  | 500kWh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1000kWh  | 2000kWh           |
|                                                                                                                                                                                                                                                                                                | Average price per kWh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  | 14.2 ¢                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 13.2 ¢   | 12.7 ¢            |
|                                                                                                                                                                                                                                                                                                | The average prices above are an example based on average monthly kWh usages as indicated. Your actual price will vary based on your exact monthly usage and is calculated based on the prices defined above for each kWh usage threshold. This total average price disclosure for electric is an example that is calculated using:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |          |                   |
|                                                                                                                                                                                                                                                                                                | SmartEnergy Fixed Charge                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 7.1000 ¢ | per kWh           |
|                                                                                                                                                                                                                                                                                                | SmartEnergy Base Charge                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | \$ 4.95  | per billing cycle |
|                                                                                                                                                                                                                                                                                                | Centerpoint pass thru Delivery Charges:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | \$ 4.90  | per billing cycle |
|                                                                                                                                                                                                                                                                                                | Centerpoint pass thru Delivery Charges:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 5.1461 ¢ | per kWh           |
| Average prices stated above do not include applicable state, local or other taxes, or reimbursed state miscellaneous gross receipts taxes, or the PUC Assessment all of which will be passed through the customer at cost.                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |          |                   |
| Other Key Terms and Questions                                                                                                                                                                                                                                                                  | <p>The total bill credit that can be received during the contract term is \$200.00. A \$100 credit will reflect on the first bill after you contact SmartEnergy by phone or email to claim the rebate. The second \$100 credit will be applied after 6 months and the redemption form is received by SmartEnergy. If the credit produces a credit balance for your Total Amount Due on your bill, the credit balance will be applied to the next bill until the entire \$100 credit balance is consumed, provided that the customer does not forfeit the credit. Any bill credit will be forfeited by the customer if 1) there is a past due account balance at the time the credit is claimed, 2) the customer terminates the contract early, or 3) the customer changes to a different plan before a credit is applied. Bill credits cannot be exchanged for cash or value items. See Terms of Service statement for a full listing of fees, deposit policy, and other terms.</p> <p>See Terms of Service statement for a full listing of fees, deposit policy, and other terms.</p> |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |          |                   |
| Disclosure Chart                                                                                                                                                                                                                                                                               | Type of Product                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  | Fixed Rate                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |          |                   |
|                                                                                                                                                                                                                                                                                                | Contract Term                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  | 24 monthly billing cycles                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |          |                   |
|                                                                                                                                                                                                                                                                                                | Do I have a termination fee or any fees associated with terminating service?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | \$20 early termination fee per month remaining in the Initial Term at the time of termination.                                                                                                                                                                                                                                                                                                                                                                                                         |          |                   |
|                                                                                                                                                                                                                                                                                                | Can my price change during contract period?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  | Yes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |          |                   |
|                                                                                                                                                                                                                                                                                                | If my price can change, how will it change, and by how much?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | The price may vary from the price in this EFL solely to reflect actual changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal state or local laws and or regulatory actions that impose new or modified fees or costs that are outside of our control. After the initial term, the customer is switched to a variable price default renewable product. Please see separate EFL. |          |                   |
|                                                                                                                                                                                                                                                                                                | What other fees may I be charged?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | Late payment fee of 5% past due balance; \$40 insufficient funds; \$25 disconnection notice fee; \$20 reconnection process fee; \$25 for an out-of-cycle meter switch; non-recurring fees charged to SmartEnergy by the TDU and passed through to you, which may include switch fees, reread, off cycle, disconnection, reconnection, priority reconnection, weekend reconnection, and meter test. These fees are paid to the TDU and are uniform among all REPs.                                      |          |                   |
|                                                                                                                                                                                                                                                                                                | Is this a pre-pay or pay in advance product?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |          |                   |
|                                                                                                                                                                                                                                                                                                | Does SmartEnergy purchase excess distributed renewable generation?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  | No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |          |                   |
|                                                                                                                                                                                                                                                                                                | Renewable Content                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | This product is 100% renewable                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |          |                   |
|                                                                                                                                                                                                                                                                                                | Statewide average for Renewable Content                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  | The statewide average for renewable content is 35.2%.                                                                                                                                                                                                                                                                                                                                                                                                                                                  |          |                   |
| SmartEnergy Holding, LLC dba SmartEnergy   5302 Galveston Rd 87099 Houston 77287  <br>texas.smartenergy.com   customer.care@smartenergy.com   800-339-3970   Monday-Friday: 7am-6pm CST;<br>Saturdays: 5am-5pm CST   PUCT Certification Number #10253   EFL# 20260806_F_CPT_SG24-1MNTHBC_M2001 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |          |                   |

**TXFREFL260414****August 6th, 2026**